

OFFICE

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Attachment 4.40-D  
Page 1  
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STATE PLAN UNDER TITLE XIX OF THE SOCIAL SECURITY ACT

State/Territory: VERMONT

ELIGIBILITY CONDITIONS AND REQUIREMENTS

Programs to Measure and Reduce Inconsistency

The State has in effect the following programs to measure and reduce inconsistency in the application of survey results among surveyors.

Vermont has a system of supervisory review by several individuals, including the surveyor supervisor, Assistant Division Director and the Division Director of Licensing & Protection. These individuals meet on a weekly basis as well to review issues such as those related to survey consistency. The state agency also holds monthly surveyor staff meetings, the agenda of which includes a review of survey issues and interpretation of rules and survey procedures. The state also has fostered an open process with the provider community for discussion of survey findings. Several times this fiscal year, deficiency statements have been revised or removed due to discussions with providers. The survey teams have varying membership, so all surveyors work with all other surveyors, and all surveyors take turns as team leaders. We believe this combination of systems and process produces a high level of consistency, as evidenced by the fact there has not been one formal appeal of a deficiency finding in Vermont in the past two years.

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Supersedes  
TN No. None

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